

This is an Agreement made on this date _____ between Bug Runner Exterminating Co. Inc.
(called the "Company"), at 680 North Main Street, Spring Valley, N.Y. and _____
(called the "Customer"), residing and /or serviced at: _____

THE FOLLOWING IS AGREED BETWEEN THE COMPANY AND THE CUSTOMER:

1. TERMS OF SERVICE AND PAYMENTS - The Company will provide BEDBUG Control to the Customer's service location (called the "scheduled appointment") on _____ for the charge of \$ _____ +TAX which is payable at the time this agreement is signed. However, for the convenience of the customer, **the Company agrees to be paid by CASH or CREDIT CARD on the day of service unless other payment arrangements are mutually agreed to in advance.**

2. DEFINITION OF BEDBUG CONTROL SERVICES - As used in this Agreement, the term "BEDBUG Control Services" means: **THE COMPANY WILL TREAT _____ ROOMS WITH A LEGAL CHEMICAL APPLIED IN A MANNER CONSISTANT WITH LABELS AND MATERIAL SAFETY DATA SHEETS ASSOCIATED WITH SAID CHEMICALS.**

3. CUSTOMER PREPARATION - **THE CUSTOMER AGREES TO PREPARE, AS DESCRIBED IN THE INSTRUCTIONS ON PAGE 2 + 3 OF THIS AGREEMENT, ALL AREAS TO BE TREATED. THE CUSTOMER UNDERSTANDS THAT ANY DEVIATION FROM SAID INSTRUCTIONS MAY COMPROMISE THE EFFICACY OF THE TREATMENT.**
NO SERVICE WILL BE PROVIDED IF IT IS EVIDENT THAT THE AREAS ARE UNPREPARED. ALL PEOPLE AND PETS MUST LEAVE THE PREMISES FOR A MINIMUM OF FIVE (5) HOURS.

4. WARRANTY* - **THERE WILL BE A THIRTY (30) DAY WARRANTY. THE CUSTOMER MUST ALLOW A MINIMUM OF TEN (10) DAYS AFTER SERVICE TO ALLOW THE CHEMICALS TO WORK. IF AFTER TEN DAYS THERE IS ACTIVITY THE COMPANY WILL RETURN, IF NEEDED, TO RETREAT THE AREAS ORIGINALLY TREATED. PREPARATION FOR RETREATS IS THE SAME AS FOR THE INITIAL SERVICE. SERVICE NEEDED AFTER THE 30 DAY WARRANTY WILL INCUR ADDITIONAL FEES.**

*** There is no warranty if Bed Bug Certified covers are not used * (SEE #11 ON PREP SHEET PG3)**

5. DELAYS - This agreement is contingent upon strikes, accidents, delays of carrier, and any and all unavoidable delays beyond the control of the company.

6. ADDITIONAL FEES / NOTES: _____

CUSTOMER SIGNS _____ DATED _____ Additional Signatures
Needed on page 3

COMPANY SIGNS _____ DATED _____

Bed Bug Preparation Instructions

To get the best results from your treatment follow these instructions carefully.

Bedbugs are expensive to treat. They are not easy to get rid of. Preparation is intensive and takes time. Do it right the first time and you may not have to do it again.

1) Every piece of clothing in any drawers, any clothing or fabric stored in boxes or bags, curtains, blankets, sheets, bed skirts, bedding in general, pillow cases, furniture covers, towels, coats, anything fabric must be bagged, sealed, then washed and dried. The laundry mat is convenient because they have oversized machines and you can use several washers and dryers at the same time. All laundry should go through a wash and then a hot dryer for 45 minutes.

Sneakers and other clothing that can not be washed should go in the dryer for 45 minutes.

Shoes that can not go in the dryer should be placed in zip lock bags. Leather coats and things that can not go in the dryer should be taken to the dry cleaner.

****As things come out of the dryer, seal them in NEW clean bags. The old bags may be contaminated with bedbugs. Put the old bags in the trash outside the building.**

2) Remove all clutter from the floor, out of closets and under the beds. Discard any unneeded items. Seal everything in zip lock bags. Carefully check each item as you bag it.

****Bulk bags in different sizes can be found online or at some home goods stores. You will be placing a lot of things in zip lock bags.**

3) Cardboard boxes or paper bags used as storage must be emptied and thrown away OUTSIDE. Items you are keeping should be bagged. Books should be zip lock bagged or tossed. Magazines zip lock bagged or tossed. Be sure you get a tight seal on these bags.

4) Pull the edges of carpeting away from baseboards.

5) Vacuum very thoroughly under the furniture, beds, entire carpets, all over the rooms to be treated. Take drawers out of dressers and night stands. Vacuum all the cracks and crevices, in and out of drawers, furniture, baseboards, heating units and hardwood floors.

When finished vacuuming, place the vacuum bag in the trash outside of the home.

Leave the EMPTY vacuum in the room being treated

6) Take pictures and anything hanging, off the walls, and turn around for treatment.

7) Remove outlet and switch plate covers for treatment.

8) Pull back dust covers on box springs and upholstered furniture.

9) Move all furniture at least 1 foot away from the walls.

10) Old Mattresses and box springs should be thrown out before treatment and replaced with new afterward

11) Put Bed Bug Certified covers on both the box spring and mattress. Do not skip this step.

*** There is no warranty if Bed Bug Certified covers are not used ***

These special covers keep bed bugs OUT so new mattress and box springs do not get infested, protecting your investment. They also keep bed bugs IN, so if you are keeping the old mattress and box spring, any bedbugs that survive treatment can not get out to feed, and will die of starvation.

12) ALL PEOPLE, PLANTS, AND ANIMALS (including fish) MUST BE OUT OF THE HOUSE FOR A MINIMUM OF SIX (6) HOURS

You may have to live out of bags for a while as you wait to see if a follow up service is needed. Wait ten (10) days to judge the success of the treatment.

If you are getting bites or sees activity after 10 days **call!** Do not wait longer! Don't give the bedbugs a chance to increase in number.

Note: check bagged items carefully when unpacking - you do not want to bring bedbugs back after all your work and expense getting them out!

This form must be signed and returned to the Bug Runner Tech prior to service being performed.

I, _____

Please print Name and Address + Unit #

Agree to have my unit treated for bedbugs by The Bug Runner.

I have read and understand the above instructions and agree to comply.

I also agree that The Bug Runner will not be held responsible for any damage or discoloration to my Furnishings that may be caused by the treatment.

Signed: _____ Dated: _____